Neptune Frequently Asked Questions

Q. What kind of documents can I read with Neptune?

A. Neptune can read any printed text – books, magazines, or mail.

Q. Can Neptune run on battery power?

A. Yes. Neptune can run on its built-in battery or plugged into an outlet. The fully charged battery lasts up to 12 hours.

Q. I am bi-lingual. Can Neptune read foreign languages?

A. Neptune comes pre-installed with English and Spanish.

Q. How fast is Neptune? How long does it take to read a page?

A. Once the page is placed on Neptune’s base, it will take 1-2 seconds before you hear the page start being read aloud.

Q. Can I adjust Neptune’s reading speed?

A. Yes. Reading speed can be adjusted to meet a wide variety of reading preferences.

Q. Can I scan a book and listen to it later on a DAISY or MP3 player?

A. Yes. You can scan a book and save it to a USB drive. Neptune will save it both as text and in the MP3 format.

Q. Can Neptune be used without its display screen?

A. Yes, all reading functionality is available with or without the display screen. The display screen can be used by people who prefer the text to be shown as well as hearing it read aloud. Text can be displayed in many font sizes and high-contrast colors.

Q. Is Neptune portable?

A. Yes. Neptune weighs about 4 lbs., and folds down flat to measure 12″ x 12″ x 2″.

Q. Does Neptune have any advanced text navigation functions?

A. Yes. Using Neptune’s remote keypad, you can navigate text by character, word, sentence, or paragraph.